Pulse VPN

Proper Connection Configuration

Connect and disconnect

1. Open Pulse Secure:
2. • Enter your IU username and passphrase, and then click Connect.
3. • In the "Secondary Password" field, enter one of the following:
   - A passcode (for example, 123456): Generated by Duo Mobile, an SMS text, or a single-button hardware token
   - push: Sends a push login request to the Duo Mobile app on your primary smartphone or tablet
   - phone: Calls your primary phone number (whether mobile phone or landline)
   - sms: Sends a new SMS passcode to your primary device; once you receive the passcode via SMS, enter it into the "Secondary Password" field.
4. Click Connect

IMPORTANT: Entering sms will cause the initial login to fail with a "Credentials were invalid. Please try again." error message. However, you also will receive a text message with a passcode to enter in the "Secondary Password" field.